



FOR IMMEDIATE RELEASE

EFG Companies Named to 2024 Top Workplaces Reflecting an Engaged Culture Focused on Delivering Value for Clients

DALLAS, TX (March 21, 2024) EFG Companies employees ranked the company as one of the most innovative, engaged employers among B2B service companies in North Texas, and the executive team scored among the highest in the industry. Based on those survey results administered by [Energage, LLC](#), *USA Today*, [ranked EFG Companies](#) as a national standard for culture and career opportunities. Over the last seven survey years, EFG has been recognized as a National Standard Top Employer five times and as a Top 100 Workplace within the DFW area once. Learn more at <https://bit.ly/EFGTeam>.

In 2023, the company experienced its highest response rate yet, with 96.1 percent of employees participating in the survey, giving EFG an 82 percent engagement rate. At 82 percent, EFG's 2023 engagement rate is 156 percent higher than the national average. According to [Gallup, Inc.](#), the percentage of engaged employees in the U.S. steadily decreased from 36 percent in 2020 to 32 percent in 2022. At the same time, EFG maintained engagement rates above 80 percent, with team members describing the company as inclusive and having integrity and respect for its employees.

"We are more than a company. We are a community of curious and innovative individuals who come to work every day with positive intent, energy, and a desire to succeed," said Jennifer Rappaport, President and CEO of EFG Companies. "We have intentionally built a diverse environment that fosters enthusiasm and a shared commitment to our goal of driving profitable results for our clients."

Survey results reflect company values.

EFG partners with HR technology and research firm Energage annually to evaluate the company's progress on employee engagement initiatives. The Top Workplaces program has surveyed over 27 million employees nationally, spotlighting culture excellence across 60 regional markets. The *USA Today* Top Workplaces designation honors the nation's most engaged employers.

EFG survey results were evaluated by comparing responses to carefully curated and continuously researched statements that predict high performance against industry benchmarks. The results demonstrate that EFG team members feel well informed about important decisions and are given the space to learn and grow.

"In my experience while working at EFG, one of the largest differences is the culture that the company promotes and the staff embodies," said Chris Tyner, EFG Home Warranty Claims Director. "The company promotes a drive mentality that has a direct impact on meeting all priorities, and tasks performed on a daily basis. There is a real difference between speaking the company values at most companies vs. living the company values, which is what you will experience through the culture of EFG."

Cody Castillo, a Senior Vehicle Service Contract Claims Adjuster who has been with EFG for 13 years describes company leadership as EFG's greatest differentiator. "Leadership is such an important piece of what makes our business successful. EFG has attracted

some very talented personnel in every department over the years. The leadership and the people are what makes it an easy decision to continue a career path at EFG."

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About EFG Companies

For almost 50 years, EFG Companies has provided consumer protection programs for vehicles and residences across seven market channels. The company's strategic intent is to build sustainable market differentiation and profitability for its clients and partners, including dealers, lenders, manufacturers, independent marketers, and agents. EFG's award-winning engagement model is built upon the belief that the company serves as an extension of its clients' management teams, providing ongoing F&I development, training, product development, compliance, and nationally recognized product administration with an ASE-certified claims team. Learn more about EFG at: www.efgcompanies.com