



YOUR CAREER. YOUR PATH. OUR SUPPORT.



CHASE HARPER



Platform Support Specialist

Career Milestones

When Chase joined EFG over a decade ago, he arrived with curiosity, consistency, and a willingness to learn every side of the business.

- He didn't wait for a job posting, he created his opportunity.
- He has built a career defined by initiative, problem solving, and cross-functional ownership.
- He actively explored how EFG worked, end-to-end, stepping into gaps before they were formally defined.

Chase's biggest career shift started with a conversation about a business need. Because Chase raised his hand — and had already built credibility — **a position was created to support growing needs in Platform Development.**

Today, Chase plays a critical role across Platform and Legal Operations, where he focuses on **problem-solving, form creation, system accuracy, and production readiness.**

He manages and tests hundreds of forms, ensuring they are compliant, correctly tagged, and production-ready for dealers, lenders, and partners.

- 2014**
As **Claims Assistant/Customer Service Representative**, Chase learned continuously by **asking questions, researching solutions, and applying them** immediately on the job.
- 2016**
As a **Contract Administrator**, Chase **proactively sought cross-functional exposure** across the claims, contract administration, platform, legal, and operations departments.
- 2019**
In his role today as **Platform Support Specialist**, Chase used **Udemy training, internal documentation, and self-directed learning** to close skill gaps.

“Don't be afraid to talk to people in other departments. Ask questions. Even if there's no open position, you never know what opportunity might come from simply expressing interest.”

— Chase Harper

Dependability Respect Integrity Visionary Excellence

The EFG value that most motivates Chase is **Visionary**. Driven by curiosity, forward thinking, and the confidence to pursue opportunities before they formally exist.