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## EFG Companies Adds to Accolades with Two TITAN Business Awards Recognizing Dedication to Delivering Profits for Its Clients

DALLAS, TX (June 3, 2025) EFG Companies has added to its accolades, receiving a <u>Platinum Award</u> for the Wealth Builder Profit Participation Suite and a <u>Gold Award</u> for Customer Service Contact Center of the Year (Financial Services) in the <u>2025 TITAN Business Awards</u>. The TITAN Business Awards were established to spotlight the achievements of entrepreneurs, SMEs, and large organizations on the international stage. For more information, visit <u>www.efgcompanies.com</u>.

## **EFG Awards**

- Platinum Award in Products and Services, Insurance Industry for EFG's Wealth Builder Profit Participation Suite reinsurance portfolio designed to support retail automotive dealers' wealth-building strategies even during the most challenging economic conditions through its ability to guarantee a lift in profit per retail unit sold (PRU). Program participants benefit from EFG's GUARANTEED+PROVEN=PROFIT premise of delivering an estimated F&I profit increase of \$206,400 per producer per year, equaling more revenue ceded into the dealer's reinsurance position.
- Gold Award in Customer Service Contact Center of the Year, Financial Services Industries recognized the company's excellence in delivering consumer protection products and claims administration services to the retail automotive and home warranty industries for nearly five decades. The Claims and Customer Service Representative (CSR) teams serve both B2B clients, such as dealerships and repair centers, and B2B2C audiences, including contract holders. This dual-function setup, backed by tailored training programs, helps maintain customer satisfaction through the repair process while ensuring operational efficiency for service providers. With both client-facing and consumer-facing teams working within the same department, EFG is better positioned to respond to labor shifts, supply chain constraints, and changing customer needs.

"As a first-time entrant, I am extremely proud to be recognized among thousands of entrants across 60 countries for our focus on client profitability and customer satisfaction," said Jennifer Rappaport, President and Chief Executive Officer at EFG Companies. "Receiving these awards is a testament to our commitment to delivering profit for our clients through an unmatched field engagement process, award-winning training, technology, and claims administration teams."

The competition is administered by the International Awards Associate (IAA), a global organization dedicated to honoring excellence across diverse sectors. Open to businesses and leaders worldwide regardless of size, industry, or structure, the TITAN Business Awards offers a platform where innovation and excellence take center stage.

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## **About EFG Companies**

For almost 50 years, EFG Companies has provided consumer protection programs for vehicles and residences across seven market channels. The company's strategic intent is to build sustainable market differentiation and profitability for its clients and partners, including dealers, lenders, manufacturers, independent marketers, and agents. EFG's award-winning engagement model is built upon the belief that the company serves as an extension of its clients' management teams, providing ongoing F&I development, training, product development, compliance, and nationally recognized product administration with an ASE-certified claims team. Learn more about EFG at: www.efgcompanies.com